

ERRANTE

TRADING  
MADE  
PERSONAL

***Errante cTrader  
User Guide***

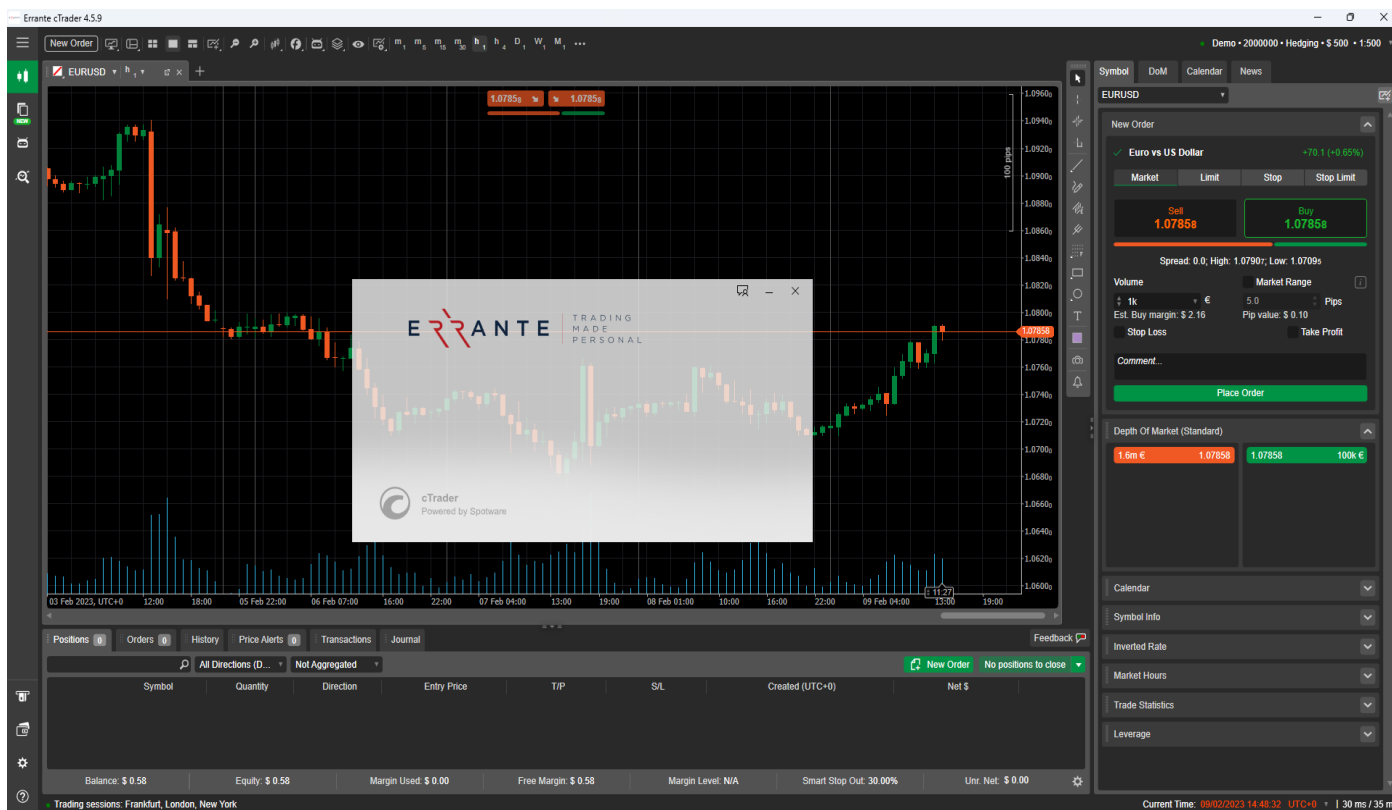
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# Getting Started

Errante cTrader is an advanced online ECN trading platform with sophisticated, user-friendly functionality. Its main features are:

- Receive interbank market quotes in real-time.
- Carry out trades.
- Control and manage opened positions and pending orders.
- Generate statements.
- Perform technical analysis.



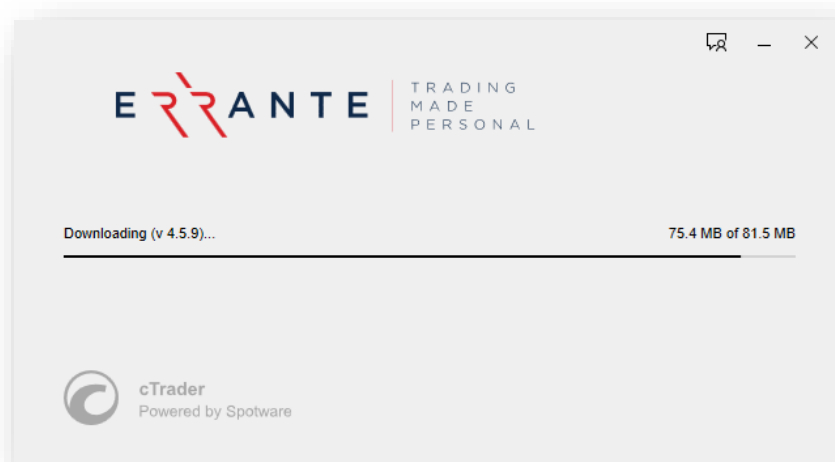
# Errante cTrader Installation

To install Errante cTrader, download the platform setup file from Errante website, choose cTrader Platform and click 'Run' for the installation to begin.

## Trade anywhere

Regardless of the OS and hardware you are using, or whether you prefer to trade on a phone or tablet, we have the solution for you.

 Download for Windows     Download for Android     Download for Mac / iOS     Launch cTrader Web Platform

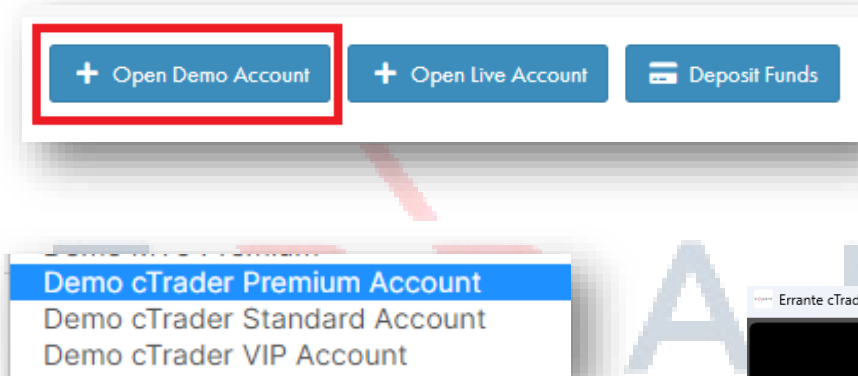


# Creating an Account

Level up your trading by either opening a **"Demo Account,"** which offers the same features and experiences as a real trading account or go for the real thing with a **"Live Account"**. However, it's important to note that **"Demo Accounts"** can be created without putting any money in, while **"Live Accounts"** can only be opened through Errante and funding is required. Also, keep in mind that any virtual profits made through a **"Demo Account"** cannot be withdrawn.

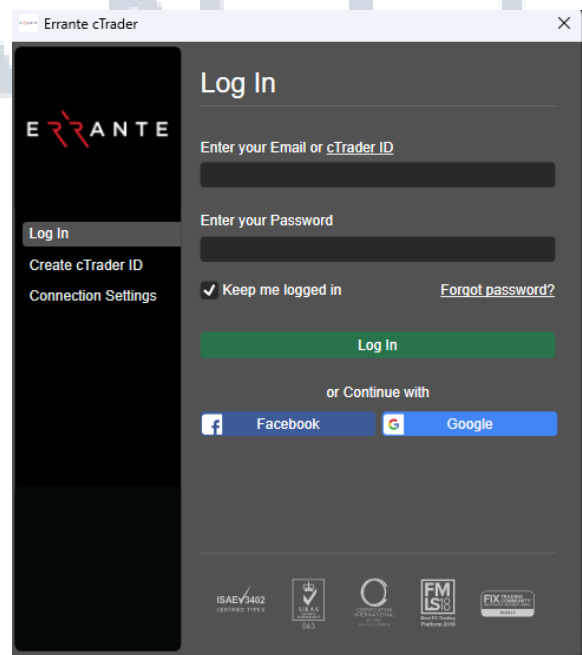
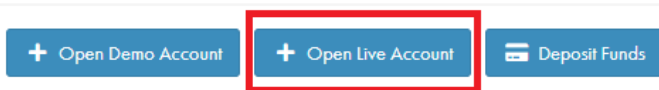
## Opening a Demo Account

A **'Demo Account'** can be created by clicking the **"Open Demo Account"** option from the Members area. Then you select the preferred account type as seen in the screenshots below:



## Opening a Live Account

A **'Live Account'** can be created by clicking the **"Open Live Account"** option from the Members area. Then you select the preferred account type as seen in the screenshots below:



**Note: Once you select Live or Demo account for the first time, you will receive 2 emails. One for your newly created account and one for creating a cTrader ID. Please make sure you add your cTrader ID login details in the login box.**

## Trading Account Created

Dear

Greetings! Your account has been created.

Account: **100000 (Live)**

Currency: **USD**

Email: **trader@errante.com**

cTrader ID: **errante**

**Launch cTrader**

For any assistance or clarifications, kindly refer to our [Help Center](#). Alternatively, don't hesitate to reach out to us via [Forum](#).

## Welcome to cTrader ID

Dear

Congratulations! Your cTrader ID account has been created.

Your trading adventure is about to become even better.

To generate your password and get started, please click on the button below:

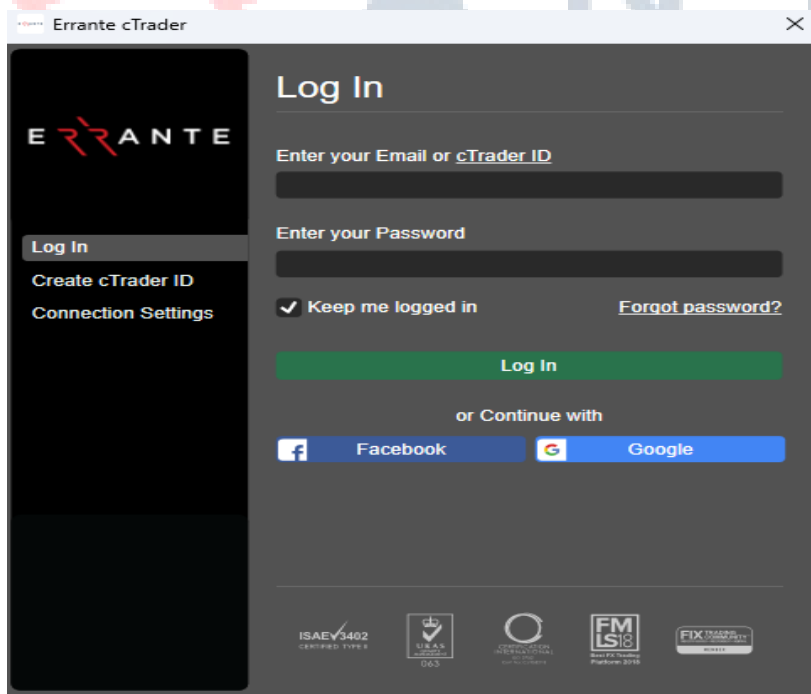
Email: **trader@errante.com**

cTrader ID: **errante**

**Generate cTrader ID Password**

# Signing In

To sign into your 'Demo' or 'Live' account you will need to enter your 'cTrader ID' or "Email" and 'Password' and click the 'Sign In' button.



# Graphical User Interface



You can familiarize yourself with the main areas of the cTrader platform as per the screenshot above:

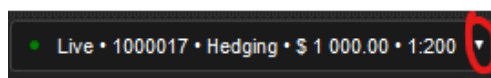
- Market Watch
- Status Bar
- Chart Preferences Menu
- Symbol Specification
- Tools
- Chart
- Trade Watch (Trading Terminal)

## cTrader Platform detailed explanation.

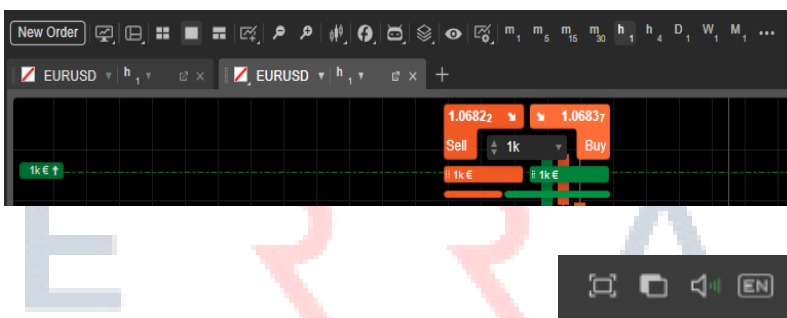
### Toolbars

Below are the main toolbars that are available in the platform:

- Account Bar
- Chart Preference Menu
- Quick Links
- Toolbar



**Account Bar** - Easily switch between your accounts with the 'Accounts drop-down list' or change credentials from your active accounts.



**Chart Preferences Menu** - contain the options such as: 'New Order', 'Chart Modes', 'Indicators', 'Bots', 'Time Frames'

**Quick Links** – Enter/Exit 'Full Screen' mode, Switch Colour theme (Dark / Light Mode), turn 'Sounds On/Off' and select the preferred Platform Language.



**Tool Bar** - Includes tools and shapes that can be imposed onto the chart to perform technical analysis. It includes 'Horizontal/Vertical Lines', 'Trend lines', as well as 'Fibonacci Retracement Levels', etc.



## Market Watch

Watchlists		All Symbols	
Symbol Search		Bid	Ask
▼ Popular Markets			
☆ ✓ EURUSD	-3.2 (-0.03%)	1.07210	1.07221
☆ ✓ GBPUSD	+15.1 (+0.12%)	1.21114	1.21128
☆ ✓ EURJPY	-126.2 (-0.89%)	140.585	140.607
☆ ✓ USDJPY	-113.7 (-0.86%)	131.127	131.145
☆ ✓ USDCAD	-30.5 (-0.23%)	1.34251	1.34270
☆ ✓ XAUUSD	+597.0 (+0.32%)	1863.37	1863.59
☆ ✓ DE30	-1950.0 (-0.13%)	15423.15	15425.55
☆ ✓ US30	-300.0 (-0.01%)	33727.25	33731.75
☆ ✓ US100	-4015.0 (-0.32%)	12347.80	12349.70
▶ Metals (Spot)			
▶ Forex (Spot)			

View and select the currency pairs available for trading through the **'Market Watch'**.

By using the **'Market Watch'** you can perform trade functions, see detailed information about currency pairs, open charts and add symbols to **'Favorites'**.

## Status Bar

● Trading sessions: Frankfurt, London, New York

Current Time: 10/02/2023 12:17:51 UTC+0 | 30 ms / 35 ms

The **'Status Bar'** displays the **'Connection Status'**, the **'Trading Sessions'** of the market which are currently open, **Server Date & Time** and **Connection data**.

## Connection Status

This indicates if platform is connected to the server:

- Connected
- Disconnected

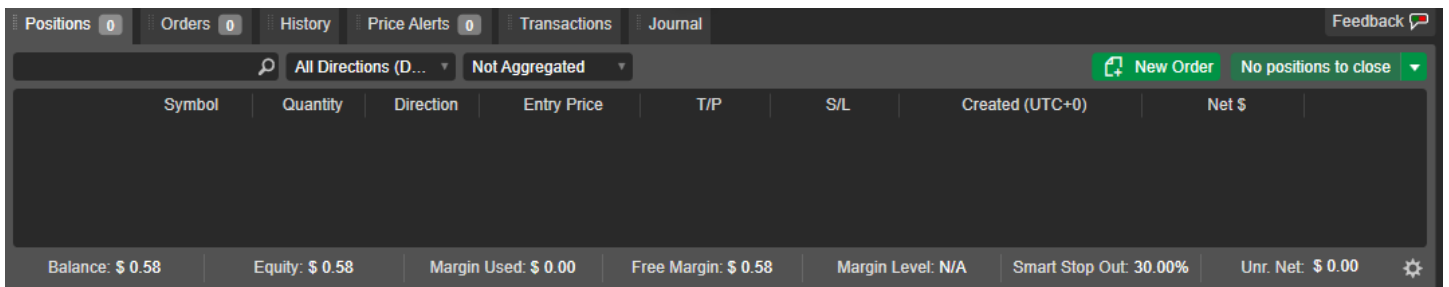
## Trading Sessions

This indicates the market trading session that is currently open (e.g., London, Frankfurt, Singapore etc.).

## Server Time

This indicates the current server time (UTC or GMT+0).

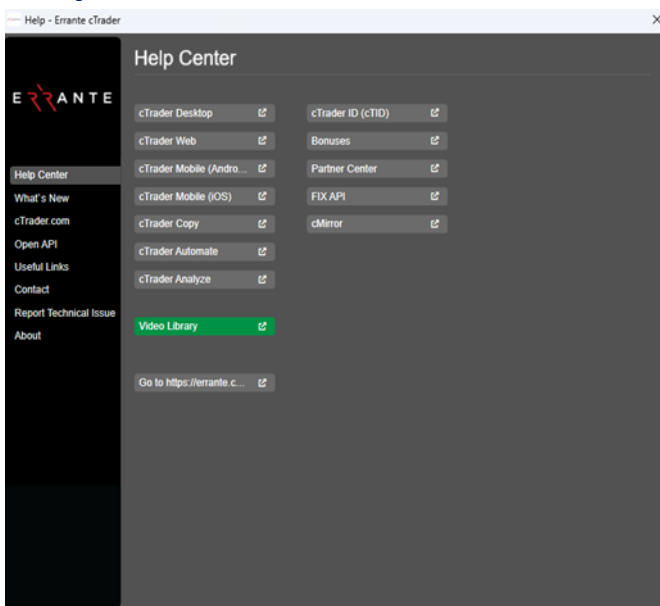
## Trade Watch



The **'Trade Watch'** is a multifunctional window allowing access to various **'Trade Watch'** features. This window provides information and allows control over trading activities, such as:

- **'Positions'** – check and edit your opened positions.
- **'Orders'** – check and edit your pending orders.
- **'History'** – check on your trading history and create statements.
- **'Price Alerts'** – here you can set and monitor your price alerts.
- **'Transactions'** – check your transaction history and create statements.
- **'Journal'** – check your platform logs.
- **'Feedback'** – send your valuable feedback to us.

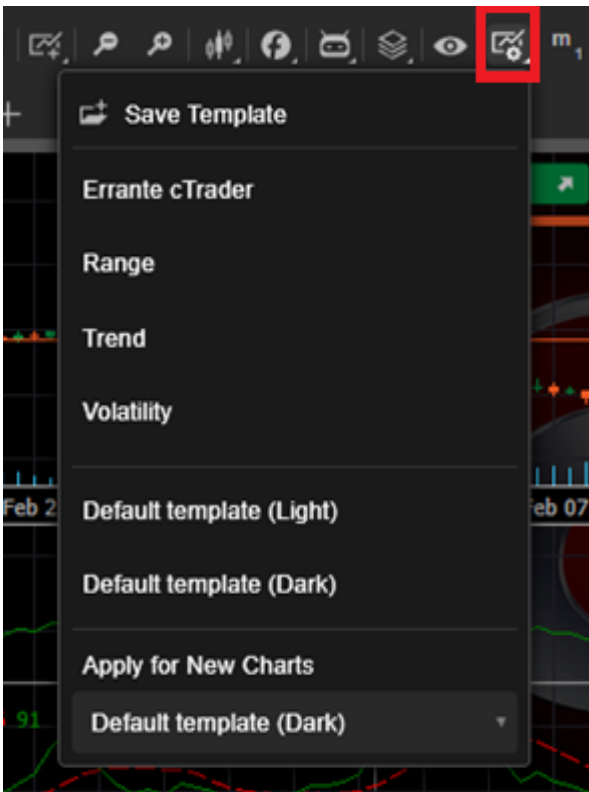
## Help



### Help Guide (F1)

Explore the helpful features such as help center, What's New, API references, useful links, version details etc.

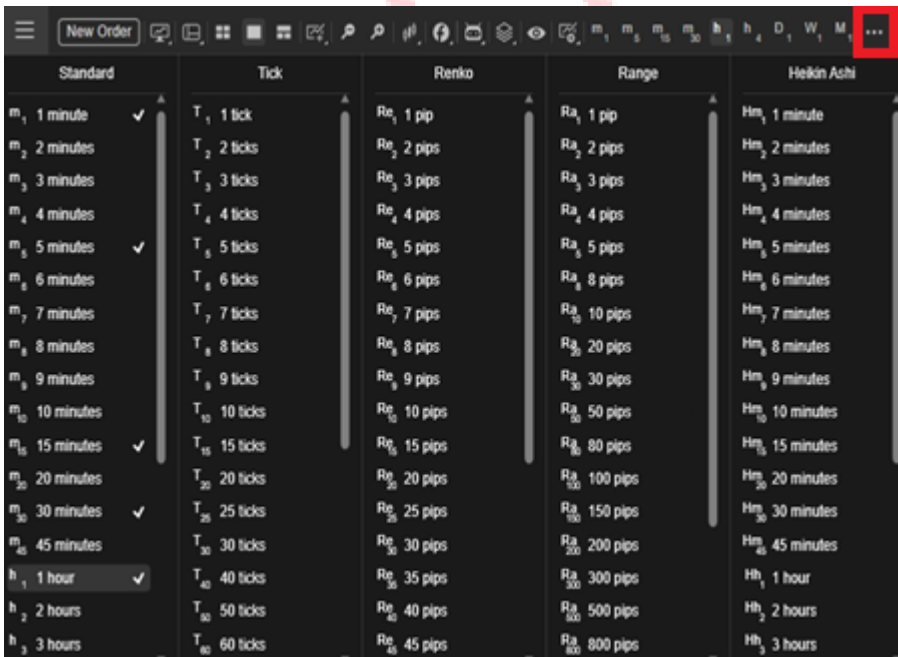
## Templates



Users can save and load their chart configuration (colors, indicators, technical analysis etc.).

The same command can be obtained by right-clicking on the chart and selecting the “Template” options.

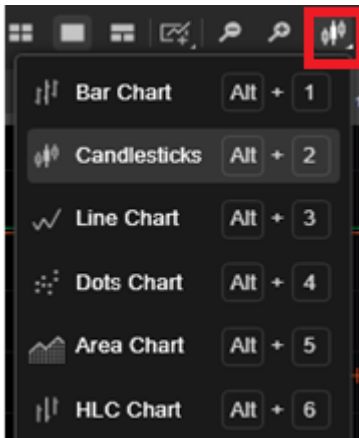
## Timeframe – Period



You can select from twenty-six different timeframes (Standard, Tick, Renko, Range, Heikin Ashi) ranging from 1 minute (m1) to 1 Month (M1).

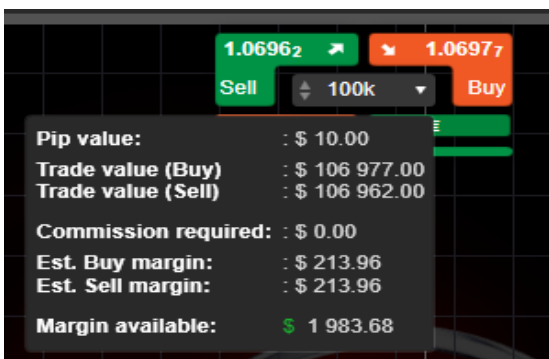
The same command can be obtained by right-clicking on the chart and selecting the “Period” option.

## Chart Type



With this button you can select the type of chart to be displayed. You can select from 'Bar', 'Candlestick', 'Line', 'Dots', 'Area' and 'HLC' chart. The same command can be obtained by right-clicking on the chart.

## Quick Trade Buttons and Volume Selector

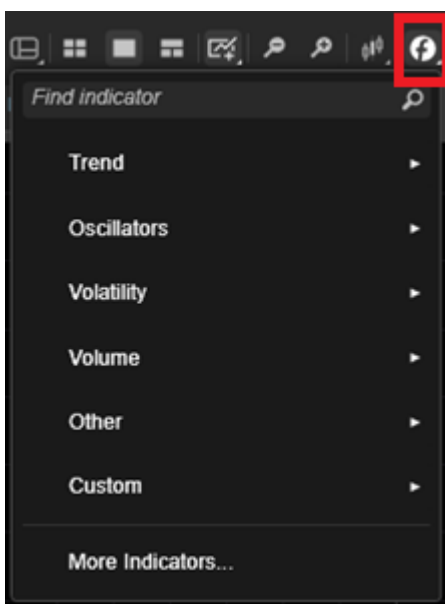


You can trade directly from the chart by setting a volume in the 'Volume Selector' and using the chart 'QuickTrade' buttons to send a 'Market Order' request.

The same command can be found in 'Market Watch', or by right-clicking on the chart.

**Important Note:** Volumes are expressed in contract or monetary value, not in Lots.

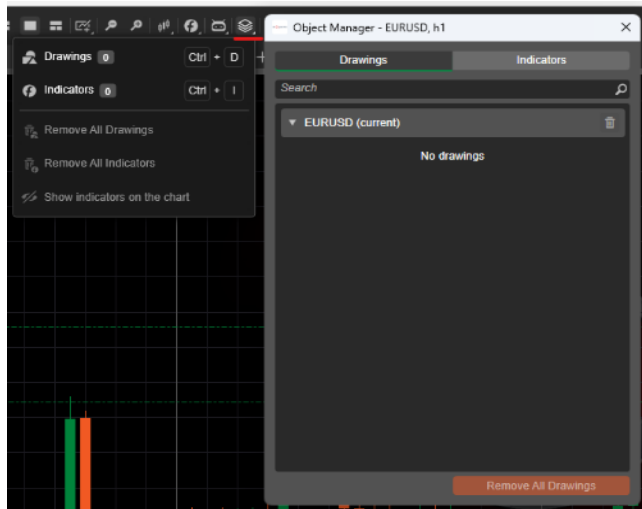
## Insert Indicator



You can insert indicators into your chart using this button. Choose from a variety of available indicators such as: 'Trend', 'Oscillators', 'Volatility', 'Other'.

The same command can be obtained by right-clicking on the chart.

## Objects List



The user can see a dropdown list of all the **'Indicators'** and objects that are imposed on a chart. The user can remove any object or **'Indicator'** by clicking the **'x'** button on the object in the list. The same command can be by right-clicking on the chart. By clicking on the name of the indicator, a **'Modify Indicator'** screen will appear, allowing modifications to be done.

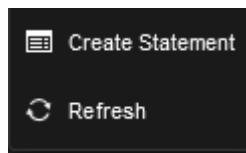
## Account Statement

Account Statement									
								Errante	
01/02/2023 - 28/02/2023									
Account:	2000107							09/02/2023 14:53:47.979, UTC +0	
Currency:	USD								
History									
Symbol	Opening	Direction	Closing Time (UTC+0)	Entry Price	Closing Price	Closing Quantity	Net USD	Balance USD	
EURUSD	Buy		01/02/2023 10:30:09.965	1.08877	1.08854	1.00 Lots	-23.00	982.40	
EURHUF	Buy		01/02/2023 18:56:09.978	398.15	381.93	0.01 Lots	-45.42	936.98	
EURUSD	Buy		01/02/2023 18:56:12.081	1.09187	1.09140	0.01 Lots	-0.47	936.51	
USDCAD	Buy		02/02/2023 15:14:04.507	1.33305	1.33463	1.00 Lots	118.38	1.054.89	
USDCAD	Buy		02/02/2023 19:37:52.154	1.33147	1.33215	1.00 Lots	51.04	1.105.93	
USDCAD	Buy		02/02/2023 19:37:53.056	1.33156	1.33215	1.00 Lots	44.29	1.150.22	
USDCAD	Buy		03/02/2023 02:28:56.453	1.33227	1.33362	1.00 Lots	104.98	1.255.20	
USDCAD	Buy		03/02/2023 02:46:11.030	1.33230	1.33380	1.00 Lots	116.21	1.371.41	
USDCAD	Buy		03/02/2023 02:47:14.793	1.33231	1.33381	1.00 Lots	116.21	1.487.62	
USDCAD	Buy		03/02/2023 12:13:21.173	1.33471	1.33538	1.00 Lots	50.17	1.537.79	
USDCAD	Buy		03/02/2023 12:13:21.224	1.33470	1.33538	1.00 Lots	50.92	1.588.71	
USDCAD	Buy		03/02/2023 12:13:22.439	1.33472	1.33541	1.00 Lots	51.67	1.640.38	
USDCAD	Buy		03/02/2023 12:13:22.433	1.33472	1.33541	1.00 Lots	51.67	1.692.05	
USDCAD	Buy		03/02/2023 12:25:32.882	1.33559	1.33626	1.00 Lots	50.14	1.742.19	
USDCAD	Buy		03/02/2023 12:25:32.902	1.33559	1.33626	1.00 Lots	50.14	1.792.33	
USDCAD	Buy		03/02/2023 13:19:03.012	1.33589	1.33656	1.00 Lots	50.13	1.842.46	
USDCAD	Buy		03/02/2023 13:19:04.213	1.33587	1.33659	1.00 Lots	53.06	1.896.32	
USDCAD	Buy		03/02/2023 13:19:55.675	1.33559	1.33670	1.00 Lots	83.03	1.979.35	
USDCAD	Buy		03/02/2023 13:19:56.275	1.33559	1.33670	1.00 Lots	83.03	2.062.38	
USDCAD	Sell		03/02/2023 15:25:59.607	1.33674	1.33647	1.00 Lots	29.20	2.092.58	
USDCAD	Sell		03/02/2023 15:26:01.034	1.33670	1.33648	1.00 Lots	16.46	2.099.04	
USDCAD	Sell		03/02/2023 15:26:02.023	1.33673	1.33645	1.00 Lots	20.95	2.119.99	
USDCAD	Sell		03/02/2023 15:26:03.371	1.33669	1.33664	1.00 Lots	3.74	2.123.73	
XAUUSD	Sell		03/02/2023 15:27:08.777	1879.92	1875.51	0.10 Lots	44.10	2.167.83	
XAUUSD	Sell		03/02/2023 16:04:46.866	1875.36	1874.09	0.50 Lots	63.50	2.231.33	
XAUUSD	Sell		03/02/2023 16:04:48.070	1875.11	1874.17	0.50 Lots	47.00	2.278.33	

Users can generate statements of their past transactions (Deals) in html format using the **Statement** button located in the history tab.



Users can double-click the file to open the statements in their browser or open it as an Excel file for further editing. The statement can also be generated by right-clicking on the History tab area



Pressing the button will open a pop-up window where you can select the location that will save the statements.

## Working with Charts

### Smart-Size Chart Technology

The Errante cTrader platform uses in-house developed '**Smart-Size**' technology. Errante cTrader resizes the charts, in the most applicable and convenient way, to achieve the best GUI result.

When the application window size is being changed, Errante cTrader adopts and manages the opened charts accordingly. You will always see your opened charts resize in the best available way.

### Switching between Chart Modes

Errante cTrader offers three modes of the chart layout: **Multi Chart**, **Single Chart**, and **Free Chart** modes. These modes change the layout of the charts on the screen.

#### Single Chart Mode



In this mode, only one chart takes up all the area of the screen and the other opened charts are displayed in the form of tabs on the top of the charts area.

#### Multi Chart Mode



This mode is active by default. You can add more charts and drag them around in the Charts section.

#### Free-Chart Mode



**Free-Chart mode.** It is similar to Multi-Chart but also allows resizing each chart individually as per your preference.

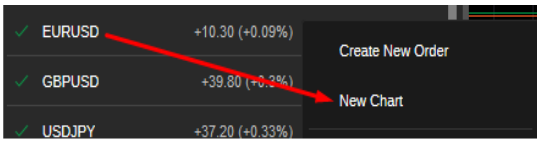
#### Detached Charts



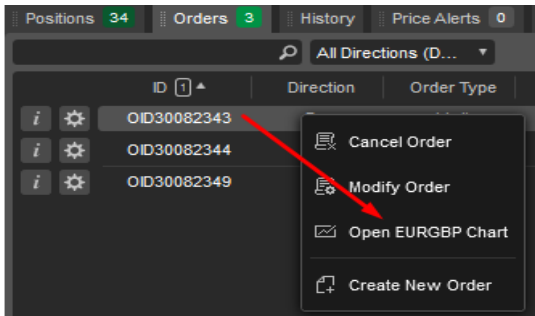
When you have several charts opened in any of three modes, you can detach and open them in new windows along with the toolbar. To detach a chart, click the Detach Chart button on the upper right corner.

To attach the chart back to the platform windows, simply drag and drop the detached window into the Charts area.

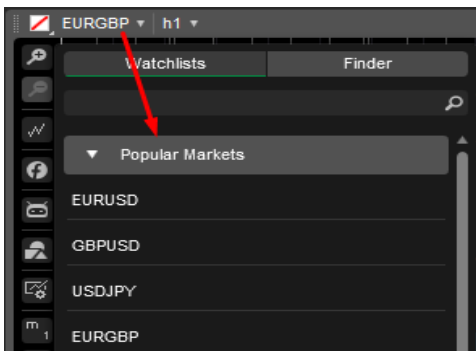
## Chart Opening



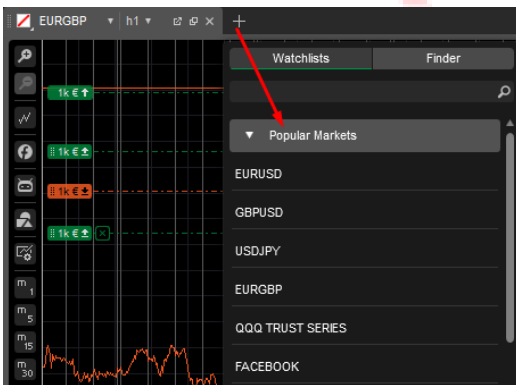
When you have selected an Instrument in the Active Symbol panel, click the Chart icon (📊) to open the corresponding chart or just **right-click on the symbol in the panel**, and select **New Chart** from the sub-menu.



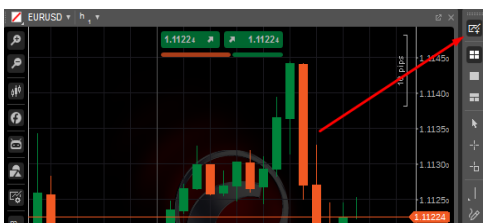
Alternatively, right-click on the open position or pending order and select Open Chart – the new chart will be added.



You can also, switch charts without closing your existing one. Click on the Symbol on the upper left corner of the currently opened chart and select the desired Symbol from the drop-down list.



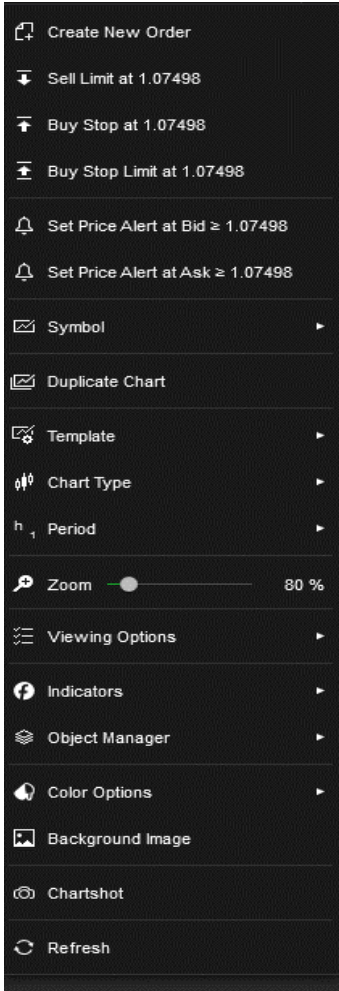
If you use the **Single Chart Mode**, then you can open a new chart by clicking the “+” icon next to the opened chart. Click the plus icon (“+”) and select the desired symbol to open a new chart.



Lastly, when using the Multi-Chart or Free-Chart mode, you can open new charts with the New Chart button directly from the toolbar.

## Use of Mouse (Right Click)

Right Click anywhere on your active chart to invoke the Chart Context Menu which gives you quick access to many of the cTrader features and UI elements like creating **New Orders**, **setting the Price Alerts**, **modifying the chart** and **managing the chart objects**, etc., directly from the chart.



You can find the detailed information on creating Orders and Price Alerts in the Chart Trading section of the present Guide.

The options like Chart Shots and Color Options are available from the Instruments Toolbar.

Use the Symbol option to select the desired symbol for the active chart.

Use the Duplicate Chart option to open a new chart with all the Objects and Indicators placed on the current chart in a new window.

Use the Viewing Options to show or hide the desired chart elements like Positions and Orders, Grid, Bid and Ask Price lines, etc.

## Set Distance Button



This is a control that is used to set the distance between the end of the chart and the 'Price Axis'.

You can select and drag the distance button according to your preference.



## Trading

### Order Types

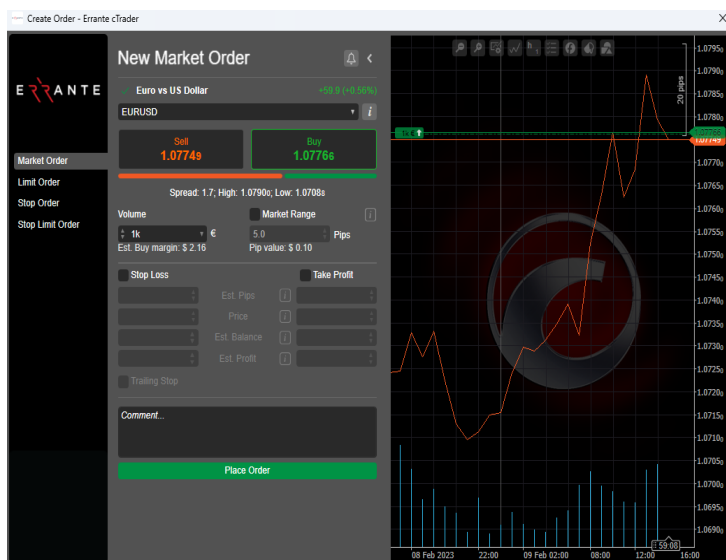
Errante cTrader supports the following orders: 'Market Order', 'Limit Order', 'Stop Order', 'Stop limit Order', 'Stop Loss' and 'Take Profit'.

### Creating Orders

There are several ways to create orders in the cTrader:

- By clicking the New Order button (New Order Icon) in the QuickLinks tab to the top of the screen, or in the TradeWatch panel (make sure that either Positions or Orders tab is selected). The New Order menu will pop-up.
- By right-clicking on the corresponding symbol in the Symbols List to the left, or on its chart, and selecting Create New Order from the submenu. The New Order menu will pop-up.

### Market Order



1. In the New Order menu select a Symbol to trade.
2. Select a trading direction by clicking either the Sell or Buy buttons.
3. Specify Volume - the number of lots to be traded using the drop-down, the toggles, or typing in the number.
4. Change the Market Range to expand or narrow down the price range to which your order will be filled.
5. Check the corresponding boxes to set and configure the Stop Loss and Take Profit options (they will apply to the corresponding Position once the order is filled).
6. Optionally, type in your comment into the Comment box.
7. Click the Place Order button to create a Market Order.

#### Note

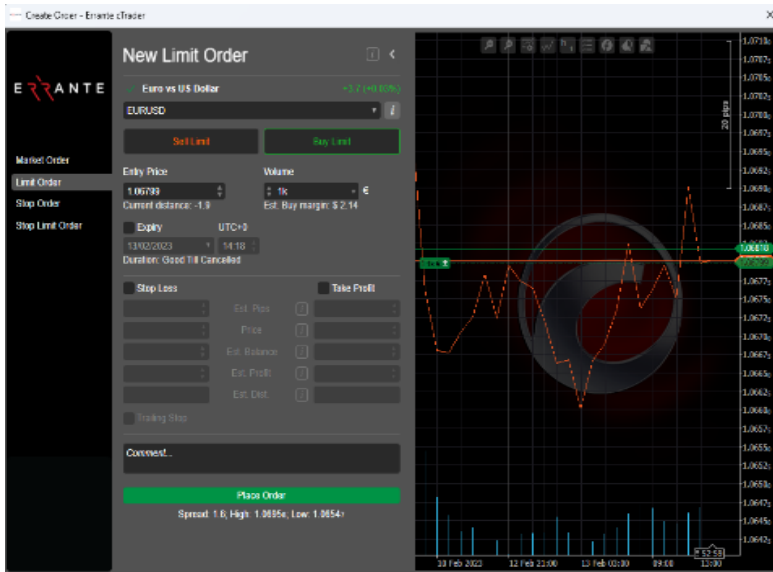
Unchecking the Market Range checkbox, or setting a zero (0) value will essentially create a Limit Order.

Click the Price Alert button (🔔) to set a Price Alert.

Use the Collapse/Expand button (◀) to collapse/expand the Chart to the right.

Click the Symbol info icon (i) to open the complete Symbol details.

## Limit Order



1. Select a Symbol to trade.
2. Select a trading direction by clicking either the Sell Limit or Buy Limit buttons.
3. Specify Volume - the number of lots to be traded using the drop-down, the toggles, or typing in the number.
4. Set the Entry Price at which you wish to fill your order. This price cannot be higher than the current Ask price on the market if going long (Buy), or lower than the current Bid price if going short (Sell). Buy Limit Orders can be executed only at the limit price or lower. Sell Limit Orders are executed at the limit price or higher.
5. Check the Expiry box to set the time and date when this pending order will automatically expire if not filled. Otherwise, the order remains active until cancelled manually.
6. Check the corresponding boxes to set and configure the Stop Loss and Take Profit options.
7. Click the Place Order button to create a limit order.

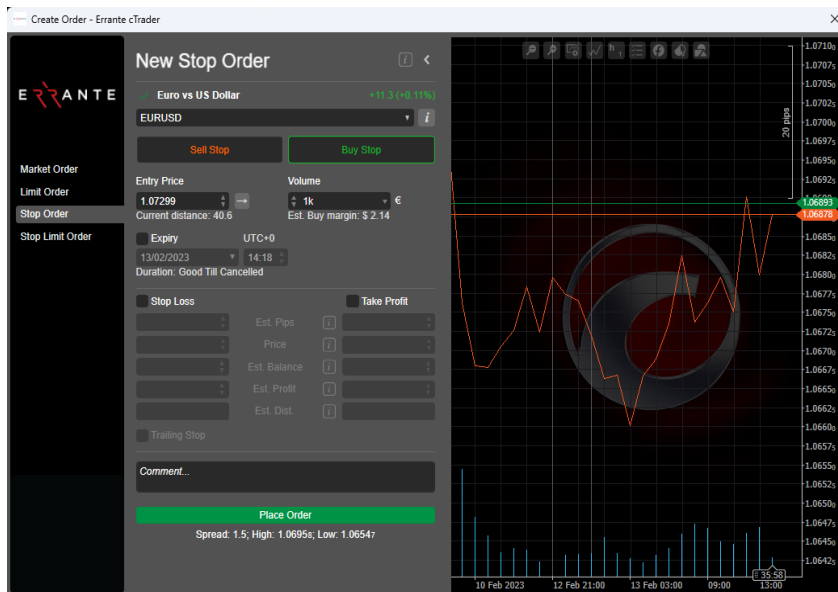
Click the Price Alert button (🔔) to set a Price Alert.


Use the Collapse/Expand button (⏪) to collapse/expand the Chart to the right.

Click the Symbol info icon (i) to open the complete Symbol details.


Alternatively, select the desired symbol in the New Order menu of the Active Symbol Panel, select the Limit tab, select a trading direction, specify the Entry Price and the Quantity (volume) to be traded, optionally enable the Expiry time and date, and the Stop Loss And Take Profit protections, and click Place Order.


## Stop Order





1. Select a Symbol to trade.
2. Select a trading direction by clicking either the Sell Stop or Buy Stop buttons.
3. Set the Entry price that will trigger an order. The price cannot be lower than the current Ask price if you are going long (Buy), or higher than the current Bid price if going short (Sell).
4. Specify Volume - the number of lots to be traded using the drop-down, the toggles, or typing in the number.
5. Click the right arrow () to select a way to trigger the order.
6. Check the Expiry box to set the time and date when this pending order will automatically expire if not filled. Otherwise, the order remains active until cancelled manually.
7. Check the corresponding boxes to set and configure the Stop Loss and Take Profit options.
8. Click the Place Order button to create a stop order.




The right arrow () is the Trade side. Buy Orders are triggered by the Ask price and Sell Orders are triggered by the Bid price.


The left arrow () is the Opposite side. Buy Orders are triggered by the Bid price and Sell Orders are triggered by the Ask price.

The double right arrow () is the Double Trade Side. Similar to the Trade Side trigger, but two consecutive ticks of the respective price are required.

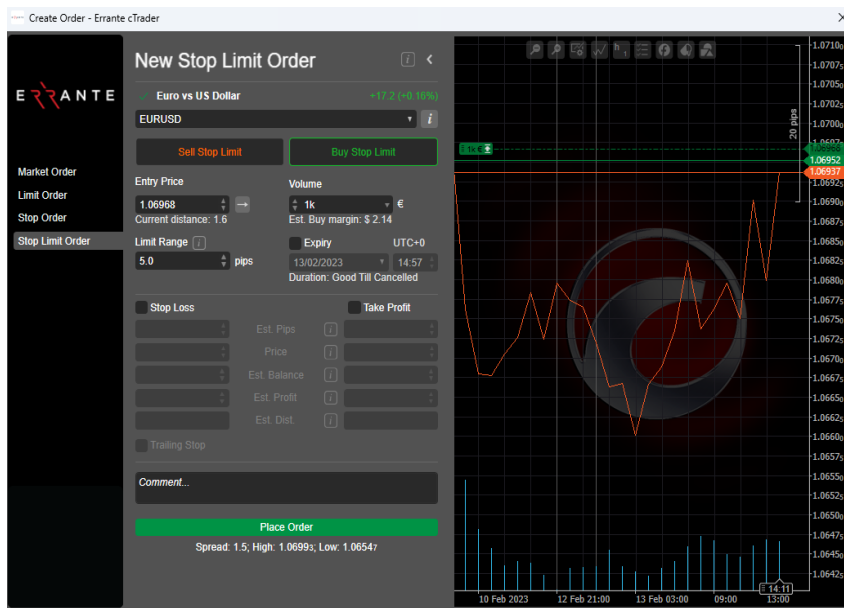
The double left side () – is the Double Opposite side. Similar to the Opposite Side trigger, but two consecutive ticks of the respective price are required.

Click the Price Alert button () to set a Price Alert.

Use the Collapse/Expand button () to collapse/expand the Chart to the right.

Click the Symbol info icon () to open the complete Symbol details.

## Stop Limit Order



1. Select a Symbol to trade.
2. Select a trading direction by clicking either the Sell Stop or Buy Stop buttons.
3. Specify Volume - the number of lots to be traded using the drop-down, the toggles, or typing in the number.
4. Set the Entry Price that will trigger the limit order.

The right arrow (→) is the Trade side. Buy Orders are triggered by the Ask price and Sell Orders are triggered by the Bid price.

The left arrow (←) is the Opposite side. Buy Orders are triggered by the Bid price and Sell Orders are triggered by the Ask price.

The double right arrow (⇒) is the Double Trade Side. Similar to the Trade Side trigger, but two consecutive ticks of the respective price are required.

The double left side (⇐) – is the Double Opposite side. Similar to the Opposite Side trigger, but two consecutive ticks of the respective price are required.

Set Limit Range (in pips) relative to the Entry Price.

This means that stop limit order will be triggered only if the market reaches the Stop Price and will be filled only with the price determined by the Limit Range value (or a more preferable one).

Click the Price Alert button (🔔) to set a Price Alert.

Use the Collapse/Expand button (⏪) to collapse/expand the Chart to the right.

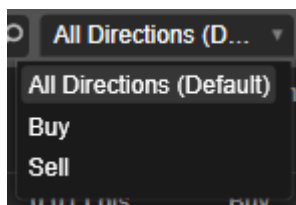
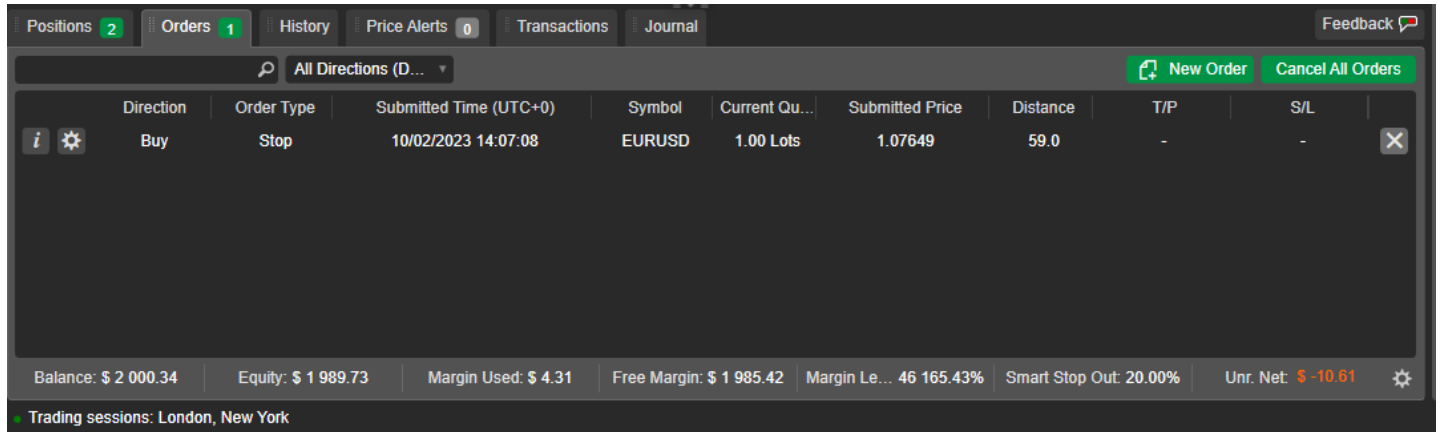
Click the Symbol info icon (i) to open the complete Symbol details.

## Smart Stop-Out

Smart Stop-Out gives the best chance of recovery in the unfortunate event that margin falls below stop-out level. The position that takes on the largest margin will be partially closed to maintain the position and the entry point. This algorithm protects margin, positions, and balance.

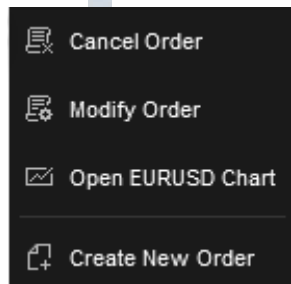
## Pending Orders

All the pending orders are listed in the Orders tab at the TradeWatch panel. Here you can manage, modify, and cancel the pending orders.



To filter the orders by their direction, type, symbol, or trading volume, type in the value, or its part, in the search box above the list of orders.

To filter the orders by their direction (Buy or Sell), click the Directions drop-down and select the desired direction.



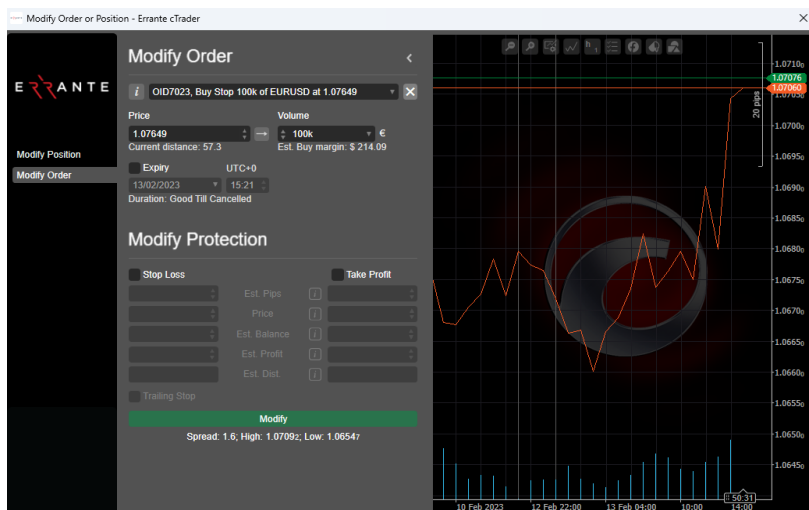
Right-click on an order in the list to expand the additional order menu. Here you can:

**Cancel Order** - to cancel the order.

**Modify Order** - to open the Modify Order menu.

**Open Chart** - to open the current order symbol chart.

**Create New Order** - to open the create new order menu.

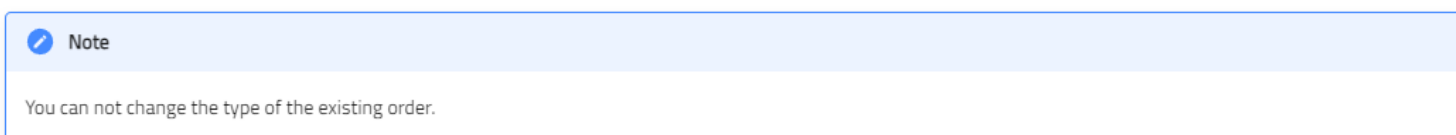


To make changes to an existing pending order, click the Modify Order button (⚙️) next to the desired Order in the Orders tab of the TradeWatch panel.

In the Modify Pending Order menu the following options are available:

- **Entry Price** - modify the Entry Price at which you wish to fill your order using the toggles, or just typing in the number. This price cannot be higher than the current Ask price on the market if going long (Buy), or lower than the current Bid price if going short (Sell). Quantity - modify the volume to be traded using the drop-down, the toggles, or just typing in the number.
- **Expiry** - set or modify the date and time when the order will automatically expire.
- **Stop Loss** - set or modify the Stop Loss protection.
- **Take Profit** - set or modify the Take Profit protection.
- **Trailing Stop Loss** - check to enable the Trailing Stop Loss. The Trailing Stop is a Stop Loss that automatically updates every time the price of the position moves in your favor. This is a handy tool if you initially have underappreciated the market. Trailing Stop Loss never readjusts if the market moves against you.

When done, click Modify Protection to save changes.

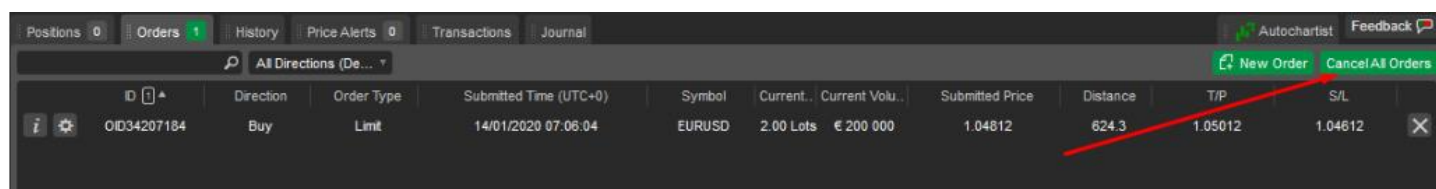


## Canceling Pending Orders

To cancel a pending order, in the Orders tab of the **TradeWatch**, click the Cancel Order button (  ) next to the desired order, or right-click on an order and select Cancel Order from the drop-down.

Alternatively, click Cancel Order in the Modify Pending Order menu.

To cancel all the pending orders at a time, click Cancel All to the upper right of the Orders tab in the **TradeWatch**.



## Stop Loss and Take Profit

The Stop Loss is an option that automatically limits investor's losses for an open position if the market moves unfavourably.

If a security falls to the specified level, the Stop Loss order is triggered and the position is closed for a loss.

The Take Profit is an option like Stop Loss, but it will close an open position when a predetermined level of gain is reached.

If a security rises to the specified level, the Take Profit triggers, and the position is closed for a gain.

Stop Loss (SL) and Take Profit (TP) are often used together and are essentially the same thing but on the opposite sides of the order or position.

The benefit of using Stop Loss and Take Profit options is that a trader doesn't have to worry about manually executing a trade or second-guessing themselves.

On the other hand, Stop Loss and Take Profit orders are executed at the best possible price regardless of the security behaviour.

### Set up Stop Loss and Take Profit

You can set up and modify the Stop Loss (SL) and Take Profit (TP) securities for the existing positions or pending orders in the Modify Order or Modify Position menu explained above, or when creating an order in the Create Order menu. Check the ST and TP boxes to set them.

You can set the trigger value in pips, the symbol price, the balance percentage, the profit value, or the distance - all the values will be recalculated automatically relatively to the value you set.

For the pending orders or positions, you can see the distance to the Stop Loss and Take Profit triggers in pips from the current price of the symbol.

Also, the Stop Loss and Take Profit can be activated directly in the chart within an open position.

Hover over an open position in the chart, then drag and drop the SL (SL | Pips: -143.65 | EUR: -143.65) or TP (TP | Pips: 131.04 | EUR: 131.04) items to set the respective SL and TP values.

Stop Loss within the spread is not allowed. Check the Chart Trading section for more details.

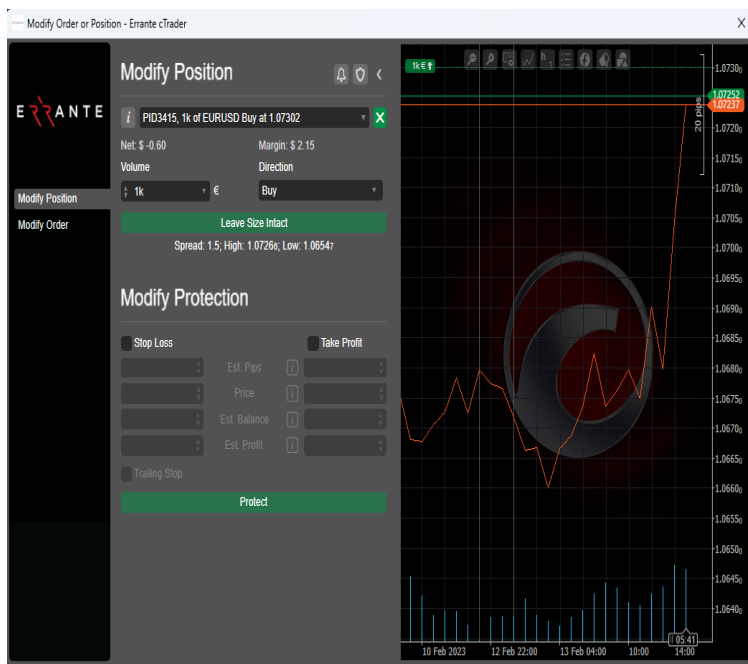


#### Note

You can preview the Stop Loss and Take Profit values in pips and the account currency.

The Stop Loss and Take Profit are active and can trigger even when cTrader is closed or disconnected.

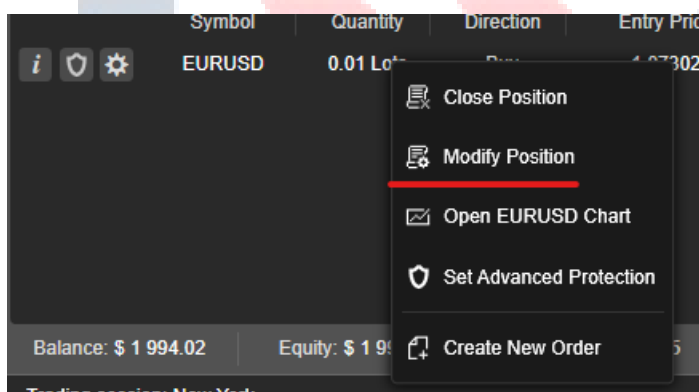
## Modify Position



Modifying the current position consists of setting new levels of 'Stop Loss' or 'Take Profit', closing the position or a part of it.

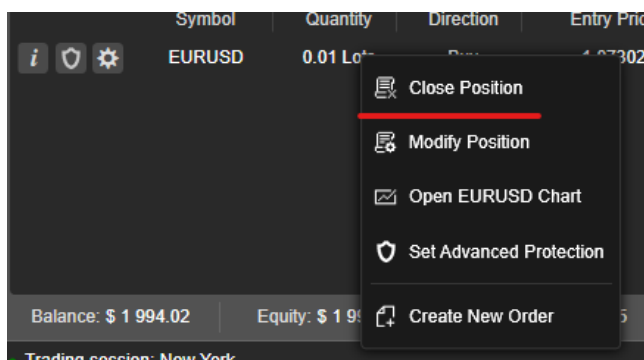
To enter/change the 'Stop Loss' or 'Take Profit', enter the new values in the corresponding fields. If the 'Stop Loss' or 'Take Profit' level is too close to the current price, the 'Modify' button will be locked. After the 'Stop Loss' and 'Take Profit' are set, they will appear in corresponding fields in the 'Trade Watch' toolbar

## To modify a position



- Right-click on the appropriate position in the 'Trade Watch'
- Double-click on the appropriate position in the 'Trade Watch'
- Click the icon by the appropriate position in the 'Trade Watch'

## Position Closing



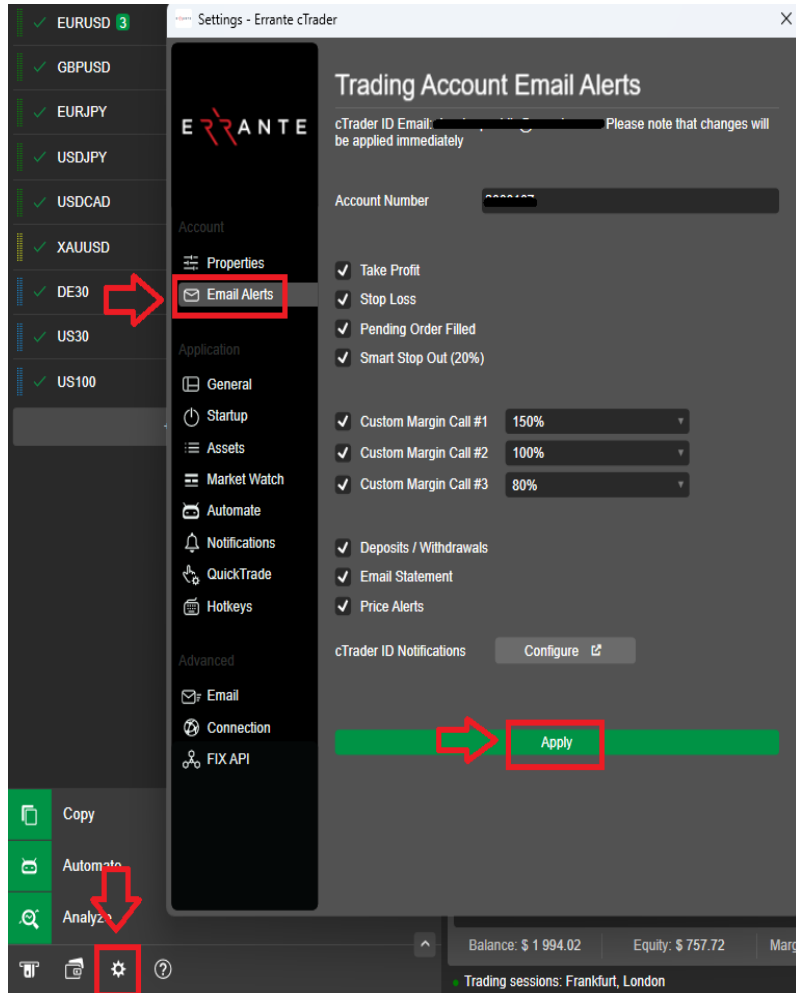
To close a position manually:

- An appropriate position's 'Close' button in the 'Trade Watch' needs to be clicked.
- An appropriate position's right-click 'Close Position' menu option needs to be clicked.
- You can also 'Modify' the position and close the position completely, or a part of it, by choosing the volume (IMG) and clicking the button



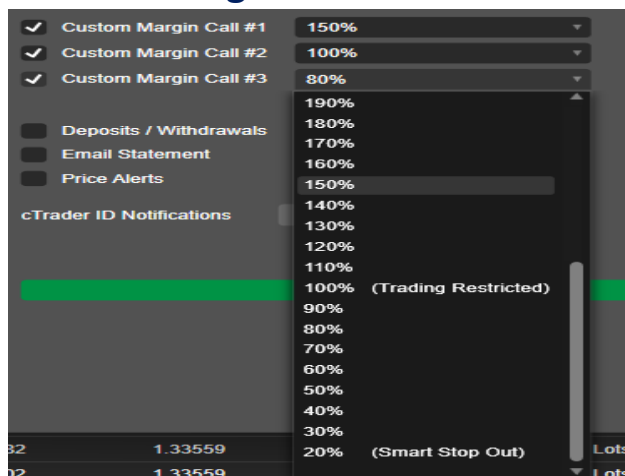
## Trading Account Email Alerts

Users can enable notifications on all account actions and events by clicking on Email Alerts on the Settings menu.



- Deposit Withdraw - check to enable notifications on all account deposits or withdrawals.
  - Custom Margin Call - check to enable the notifications when the margin threshold is reached.
    - Pending Order Filled - check to enable the notifications when the order is filled.
    - Price Alerts - check to enable the notifications on the price alerts.
    - Stop Loss - check to enable the notifications on the Stop Loss Order is filled.
    - Smart Stop Out - check to enable notifications when the Stop Out Level is filled.
    - Take Profit - check to enable notifications when the Take Profit Order is filled.

## Custom Margin Call



There 3 manually set margin calls trigger. On Errante cTrader, the margin call settings can be adjusted to your preferred margin level but are set by default at 150%, 100% and 80%. Smart stop-outs occur when equity falls below 20% of the margin required for open trades on the account.

We at Errante would like to express our sincere gratitude to all our clients for choosing us as their trusted partner in their financial journey. We are committed to providing the best possible service to our clients, and we strive to continue improving our offerings to meet their evolving needs. Your satisfaction and success is our top priority, and we look forward to serving you for many years to come.

Thank you for choosing Errante.

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